

Terms and Conditions

1. The Gardens Mall Tourist Privilege Card (TPC) can be obtained at the Concierge Desk located on the Ground Floor from 10am to 10pm daily upon presentation of an International Passport or Tourist Visa (30 days validity).
2. The Gardens Mall Tourist Privilege Card (TPC) is strictly available for Foreign Tourists visiting Malaysia.
Not applicable for Expatriates, International Students or/and Foreign Tourist(s) residing in Malaysia with a permanent address.
3. The Gardens Mall reserves the right to request for additional identification for validation purposes.
4. Each tourist is eligible to obtain or own one (1) The Gardens Mall Tourist Privilege Card (TPC) at one time.
5. The Gardens Mall Tourist Privilege Card (TPC) is valid for 7 days from the date of issue in The Gardens Mall only.
Renewal of The Gardens Mall Tourist Privilege Card (TPC) is applicable after the expired 7 days.
6. The Gardens Mall reserves the right to reject any applications and renewals, amend the terms and conditions or terminate this program without prior notice.
7. The Gardens Mall Tourist Privilege Card (TPC) is only valid for use at the participating retail outlets listed in the leaflet. All information is subject to change without prior notice.
8. The Gardens Mall Tourist Privilege Card (TPC) must be presented to the cashier of the participating retail outlet at the time of purchase in order to enjoy all the privileges offered.
9. The Gardens Mall Tourist Privilege Card (TPC) is not a credit card or charge card.
10. The Gardens Mall Tourist Privilege Card (TPC) is non-transferable. The staff of each participating outlet reserves the right to request for the tourist(s) to provide additional identification for validation purposes.
11. Offers by participating retail outlets are not valid in conjunction with any other promotions and discounts or other membership privileges. Complimentary gifts offered by participating retail outlets are valid for purchase in a single receipt.
12. Dining offers are for dine-in only unless specified otherwise.
13. The Gardens Mall including its management, entity(ies) concerned and agents give no representation or warranty with respect to any goods or services provided. Notwithstanding any provisions to the contrary herein contained, any dispute concerning goods or services received shall be settled between the tourist(s) and the participating retail outlets.
14. The Gardens Mall including its management, entity(ies) concerned and agents will bear no responsibility for resolving such disputes.
All privileges and offers are subject to the terms and conditions of the respective participating retail outlets of The Gardens Mall.
15. The Gardens Mall including its management and entity(ies) concerned reserve the right to terminate or cancel any of the offers, promotions and discounts without prior notice or assigning any reason whatsoever.
16. The Gardens Mall including its management, entity(ies) concerned shall have the sole and absolute discretion, without prior notice and assigning any reasons at any time, to:
 - (i) reject any application for The Gardens Mall Tourist Privilege Card (TPC).
 - (ii) amend the terms and conditions herein contained.
 - (iii) suspend or terminate this promotional programme.

17. The Gardens Mall including its management, entity(ies) concerned, agents and the participating retail outlets are not liable for any loss, damage, cost and expenses incurred by tourist(s) or any third parties arising from this programme.
18. The Gardens Mall including its management, entity(ies) concerned and agents shall reserve the right to deny entry to any tourist(s) at its absolute discretion.
19. The Gardens Mall including its management, entity(ies) concerned reserve the right to withdraw, terminate, substitute or vary any of the privileges stated herein from time to time without prior notice.
20. The Gardens Mall including its management and entity(ies) concerned reserve the right at its absolute discretion to vary, delete or add to any of these Terms & Conditions without prior notice.
21. Privileges affiliated to the entitlement of the TPC are governed by the terms and conditions set by participating tenants in The Gardens Mall.
Other terms and conditions apply.
22. In the event of any inconsistency between English and Chinese versions of these Terms & Conditions, the English version shall prevail.

Updated since December 2024

条件与条规

1. 旅客需亲临商场底楼的接待柜台(早上10时至晚上10时之间)并出示国际护照或旅游签证(有效期30天内)以申请The Gardens Mall旅客特惠卡。
2. 此旅客特惠卡仅限于外国旅客。外籍居留者或留学生不可申请此旅客特惠卡。
3. The Gardens Mall拥有权力要求旅客出示更多的相关文件以便鉴定身份。
4. 每位旅客仅限于申请一张旅客特惠卡及兑换一份礼品。
5. 此旅客特惠卡的有效期为7天, 由申请日开始计算。
6. 过了7天有效期限的游客特惠卡必须再申请更新之后方可使用。
7. 此旅客特惠卡的更新事项是由The Gardens Mall的管理层全权处理。
8. 此旅客特惠卡只有效预在传单上被声明的有份参与之商家, 所有资料可能在没有给予任何预告和理由的情况下有所更改。
9. 旅客必须在购物时呈示此旅客特惠卡以享有优惠。
10. 此旅客特惠卡不被归纳为信用卡或赠购卡。
11. 此旅客特惠卡不能被转让。所有参与此特惠活动商家的员工拥有权力要求顾客提供更多的资料以便鉴定身份。
12. 有份参与此旅客特惠卡活动的商家有权限定持卡人不能同时享用店内的多项优惠。参与商家的赠品只能凭单张收据做兑换。
13. 餐食优惠只供堂食, 除非另有声明。
14. The Gardens Mall管理层不代表亦不保证任何被提供的产品以及服务。
15. 在以上条件与条规范内, 若旅客对有关产品或服务有所不满, 应亲自与有关商家洽谈。
16. The Gardens Mall管理层将不参与类似纠纷的调解。优惠是受牵于各有份参与的商家, 所有的条件和条规因不同的商家而异。
17. The Gardens Mall管理层拥有权力在没有给予任何预告和理由的情况下:
 - i. 拒绝任何The Gardens Mall旅客特惠卡的申办。
 - ii. 更改以上条件与条规。
 - iii. 更改或取消任何的优惠。
 - iv. 取消此项游客特惠活动。
18. The Gardens Mall管理层和各有份参与的商家将不承担任何导致旅客或第三方的损失, 损害, 或赔赏。
19. 须符合其他规则与条款。
20. 若此华语和英文版本的条件与条规有别, 将以英文版本的条件与条规作为标准。

更新于 二零二四年 十二月